

Title: Update Report – Torbay Safeguarding Adults Board (TSAB)

Wards Affected: All

To: Health and Wellbeing Board **On:** 13 October 2016
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1. Achievements since last meeting

- 1.1 A Multi Agency Safeguarding Hub is now in place, co-locating safeguarding for both adults and children.
- 1.2 There is now a new approach to commissioning domestic abuse services with all partner organisations addressing the causes, changing behaviour and keeping people safe.
- 1.3 The TSAB appointed a new independent chair, Julie Foster.
- 1.4 Continued focus on sharing good practice with Devon County Council.
- 1.5 Introduced a new focus on performance in Making Safeguarding Personal priorities.
- 1.6 Publication of multi-agency Vulnerability Tool, to support all partner agencies who are working in this field.

2. Challenges for the next three months

- 2.1 The TSAB has developed a Safeguarding Adults Strategic Plan which sets out its vision regarding safeguarding adults and within this has identified five key priorities and objectives for strategic development.
 - Commissioning process and integrated care
 - Supporting staff across the partnership including the voluntary sector
 - Wider think family including carers
 - Emerging themes nationally
 - Celebrating and building on good practice

A number of factors have helped to shape and influence these priorities such as the review of activity, the need to respond to national developments including the implementation of the Care Act 2014 and other initiatives, for example Making Safeguarding Personal.

The TSAB faces the challenge of achieving these aims in another year of major change in the NHS, and continuing financial restrictions in all public services.

3. Action required by partners

- 3.1 Contribution to the TSAB pooled budget, as requested by the TSAB Executive.
- 3.2 Continued commitment to the TSAB.

Appendices:

Appendix 1 Torbay Safeguarding Adults Annual Report 2015/16

Background Papers:

The following documents/files were used to compile this report:

- Torbay Safeguarding Adults Business Plan 2015/16



torbay
safeguarding
adults board

I am very pleased to be writing the introduction to the Annual Report this year, having been appointed as the Independent Chair of the Torbay Safeguarding Adults Board in April 2016. We were very sorry to say goodbye to the previous past holder, Bob Spencer, who has worked hard on behalf of the board for several years and who has developed the partnership between local organisations. He has left us with a solid foundation on which to build our plans to safeguard all adults at risk in Torbay.



The Core Act 2014 came into force on 1 April 2015, putting the safeguarding of adults at risk on the same statutory basis as safeguarding children. This has required the board to review its systems and processes to ensure that we comply with the new law and to seek assurance that of our own choice of the changes. To focus on this, the board has held a series of workshop after meetings over the last year to develop action plans to address some of the key issues. This has included the transition from child to adult services for vulnerable individuals and how best to commission services to meet the needs of people living in their own homes. The results of some of these discussions are in this report.

We are proud of the work of the partner organisations which make up the board, especially our front staff who work hard in difficult circumstances. However, there is evidence from recent investigations and reviews that some adults continue to suffer abuse and neglect in Torbay. People who deserve the highest standards of protection and care are left down on a daily basis. This is not acceptable and the board must continue to drive forward a culture where abuse is prevented.

Judith Foster
Chair, Torbay Safeguarding Adults Board



1. Young people in transition
 2. Keeping people safe in their Own Homes
 3. Complex Adults at Risk
 4. Risk Awareness
- Last year, the Board decided to devote each of its monthly meetings to a particular theme and priority area. We invited a range of professional local organisations to share their knowledge and expertise to identify issues and gaps in service so practices. These issues were turned into an Action Plan which was monitored by the Executive Group.

Strategic Plan 2015/16

Strategic Plan 2014/15

Our plan set out the following four priority areas:

1. Young people in transition
2. Keeping people safe in their Own Homes
3. Complex Adults at Risk
4. Risk Awareness

The Strategic Plan 2016/17 is available on our website: www.torbay.gov.uk/council/committees/16/16services/safeguarding-adults-board

The key themes we have placed in this year are:

1. Commissioning process and integrated care
2. Support for staff across the partnership including the voluntary sector
3. Wider risk management including careers
4. Emerging themes in advocacy
5. Celebrating and building on good practice

Experts by Experience Sub-Group

Mystery Shopping
The independent duty experts continue to carry out their mystery shopping programme with a view to identifying areas for improvement. The programme was reviewed and the mystery shopping programme was updated to include a range of services which were not covered in the previous year.

Safeguarding Evaluation

The face to face peer evaluations continue to inform, deepened support for practice development. The experts continue to hold the interview to ensure people who have experienced capacity issues still have a voice to make improvements to the service.

Domestic Violence

The independent experts have gathered face to face information from people who use domestic violence services. The findings from this work have been used to help provide information to the public on how to keep safe in their own homes in order to identify gaps in their information.



"Shopkeepers look out for me, so I'm safe that way as well"
Local resident supported by safeguarding

Keeping Vulnerable People Safe Sub-Group

The terms of reference of the sub-group have been reviewed and strengthened. The purpose of the group has been reviewed to include multi-agency co-ordination and co-operation through the provision of oversight and support to test and refine systems developed to outline specific areas of work to establish systems to ensure that vulnerable people receive effective and person-centred care. One multi-agency task and risk group has developed a multi-agency toolkit for assessing those adults at risk of self-harm. Another multi-agency sub-group will be reviewing information available for the public in Torbay on how to keep safe in their own homes in order to identify gaps in their information.



"What last year was the worst year of my entire life and without that safeguarding thing I had to think what would have happened"
Local resident supported by safeguarding

Joint Operational Sub-Group

The primary focus is to enhance and develop consistency of practice across Torbay and Devon. The terms of reference and membership of this group were reviewed to ensure it meets both Torbay and Devon Boards needs. This year the group received practice information on a number of themes such as modern slavery, COC (Prevention of Offences), as well as reporting systems and health care in safeguarding adult enquiries, as well as user feedback.

Joint Learning and Improvement Sub-Group

The primary focus of this sub-group has been to further develop the use of the multi-agency risk assessment tool to enhance safeguarding practice. The tool was developed by a group of multi-agency representatives from both SABs, and some non-member organisations. All contributions were reviewed during the multi-agency peer review process and a range of common themes and issues were identified. The next step will be to develop recommendations on how to address these issues during the forthcoming year. It is anticipated this will be in the publication of the next Safeguarding Practice Guidelines.



"Maybe something that I have said here will make somebody else breeze through a situation"
Local resident supported by safeguarding

Safeguarding Adult Review Group

The Core Act 2014 introduced requirements for safeguarding Adult Reviews (SAR) to be held whenever an adult dies as a result of or has experienced serious abuse or neglect and where there is concern that further enquiries could have worked together more effectively to protect them. Boards are also able to arrange a review in any other situations involving adults in their own homes for care and support. The aim of reviews is to promote learning and prevention of future occurrences.



The sub group received 6 referrals for consideration of safeguarding adult review. Two were incorporated into a wider thematic review, one review has been recommended to the board, one review not considered to meet criteria and two are awaiting further information before a final decision is made. In addition, one review commissioned in the previous period is now in final draft and awaiting board approval. The group will take responsibility to ensure that actions plans from reviews are completed within agreed timescales.